



Pradeep Memorial

COMPREHENSIVE COLLEGE OF EDUCATION

Affiliated to G.G.S.I.P. University

Pratap Vihar, Kirari Extn., Nangloi, Delhi-110086

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Ref. No. Pmc/2024

Dated 29/10/2024

GRIEVANCE REDRESSAL CELL

The College has an effective and objective multi-tier Grievance Redressal Mechanism, consisting of several forums and committees that focus on careful and sensitive handling of student grievances.

The cell is intended to find solutions for grievances like physical or mental harassment, complaints regarding class room teaching, class room management, completion of syllabus, teaching methodology, infrastructure maintenance and up gradation, etc. if and when they arise.

Aim:

To develop a responsive and accountable attitude among all the students in order to maintain a harmonious educational environment on the campus.

Objective:

The objectives of the Students Grievance Redressal Cell are:

- To develop an organisational framework to resolve grievances of students
- To provide the students access to immediate, hassle free recourse to have their grievances redressed
- To identify systemic flaws in the design and administration of various departments and to seek solutions thereon
- To institute a monitoring mechanism to oversee the smooth functioning of the College.

Outcome:

- Smooth conduction of teaching-learning.
- Develop responsive and accountable attitude among all the student



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Procedure for lodging complaint:

- The students may feel free to put up a grievance via written application, Email or suggestion box.
- Discussion and corrective action on suggestions received through suggestion box or counselor.
- If the issues not resolve at counselor level then the Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

Grievance Redressal Committee of PMCCE for the academic session 2024-25 comprises of the following members to address the grievance.

Sr.no	Name of the Member	Designation
1	Dr.Bharti Dimri	Chairperson
2	Dr. Sabita Shom	Psychologist
3	Dr.Manisha Jethwani	Counsellor
4	Dr.Jyoti Vijayaran, (Associate Prof.)	Convener
5	Dr.Ritu Malhotra,(Associate Prof.)	Member
6	Ms.Chanchal	Student Member
7	Mr.Ashwin Kumar Verma	Student Member


Dr.Bharti Dimri
(Principal)

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NANGLOI, DELHI-110086